A woman and two children are walking on a metal grate in a garden. The woman is in the middle, holding the hand of a young girl in a green dress. A young boy in a pink shirt and blue shorts is walking ahead of them. The background features a building with a dark roof and a stone wall, surrounded by greenery and rocks.

CHILDSAFE

2021 IMPACT REPORT

*Our mission is to restore dignity, hope,
and trust to children traumatized
by abuse and neglect.*



Dear Friends,

Your staunch support has provided hope and healing to thousands of children who suffered abuse and neglect at the hands of adults in our community, as this report illustrates. Thank you for your generosity and investment in the children and families of Bexar County.

As we enter another year of adapting to live, work, learn and play during a pandemic, our team continues to innovatively serve our clients and work with our partners. ChildSafe's commitment to offer the most advanced services to children who have experienced trauma has never been more important and focused. In fact, over the last two years, our team has done extensive work to become certified in Trauma Informed Care (TIC). This certification was developed by The Ecumenical Center in partnership with University Health and the City of San Antonio Metropolitan Health District. The leadership provided by these key administrations, in partnership with 168 organizations in Bexar County, created the Trauma Informed Care Consortium. ChildSafe is the second organization in the county to receive the TIC designation.

Trauma Informed Care is defined as practices that promote a culture of safety, empowerment, and healing, and involves treating the whole person, while trying to understand behaviors that result from trauma.

Standards and practices of Trauma Informed Care are part of our organizational culture at ChildSafe. In 2011, we began training all staff in Trauma Informed Care using the National Child Traumatic Stress Network's (NCTSN) 16-hour Child Welfare System Trauma Training Toolkit. In 2012, all ChildSafe counselors started the year long training process for their certification in Trauma Focused Cognitive Behavior Therapy, an evidenced-based training program provide by Children's Advocacy Centers of Texas making ChildSafe counselors the first to be nationally certified in Bexar County. This early work provided the framework for ChildSafe to begin the two-year process of earning certification from The Ecumenical Center.

ChildSafe is also the first in our community to offer a Trauma Sensitive Schools (TSS) program. With funding and support from United Way and the City of San Antonio, we implemented the TSS program at schools in four high-risk zip codes. These zip codes and schools were targeted due to high abuse and neglect cases reported to the Texas Department of Family and Protective Services in these districts.

In August 2019, we moved into the Harvey E. Najim Children and Family Center located on our new campus, which was designed and built as a model where trauma informed care and healing are central to its mission. Calling upon biophilic principles, ChildSafe's design was based on the premise of a children's nature center where natural daylight, connections to the outdoors, and activities in nature start children on a path to healing and rebuilding their lives. Our entire campus was designed and built to provide a safe and restorative experience for all who visit and work here.

We are proud of our new designation as a Trauma Informed Care agency, as it showcases our on-going commitment to provide the best outcomes for the children and families we serve, and would not be possible without the support of our loyal and generous donors, volunteers, and our dedicated staff members and partners.



Kim Abernethy
President/CEO



“It was very welcoming.”

“I felt comfortable answering questions.”

—CHILDSAFE CLIENTS





“I liked how they listened to me.”

“They made me feel safe.”

– CHILDSAFE CLIENTS

SERVICE STATISTICS

Last fiscal year ending June 30, 2021, **21,778** services were provided to children and their caregivers, and **190** exploited youth received coordinated crisis recovery, long-term support, and delivery of healing services.

5,526

children and their families received our intervention services

1,843

forensic interviews were provided to children

6,293

healing counseling sessions were provided to child abuse victims and their caretakers

150

clients received therapeutic care through outdoor behavioral healthcare (adventure therapy)

11,044

individuals were trained in child abuse prevention best practices

201

volunteers provided **1,960** hours of skilled volunteer service, valued at **\$50,000**

3,280

clients received essential items from our Whataburger Resource Room

402

children received school supplies to ensure a successful school year

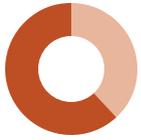
517

children, who would otherwise go without, received holiday gifts

CHILD DEMOGRAPHICS



Female **72%**
Male **28%**



Under 14 years of age **62%**
14 years and older **38%**



Hispanic **68%**
White **15%**
Black **8%**
Multiracial **8%**
Other **1%**



Low to moderate income **82%**
(By HUD's Median Area Income Measurement)

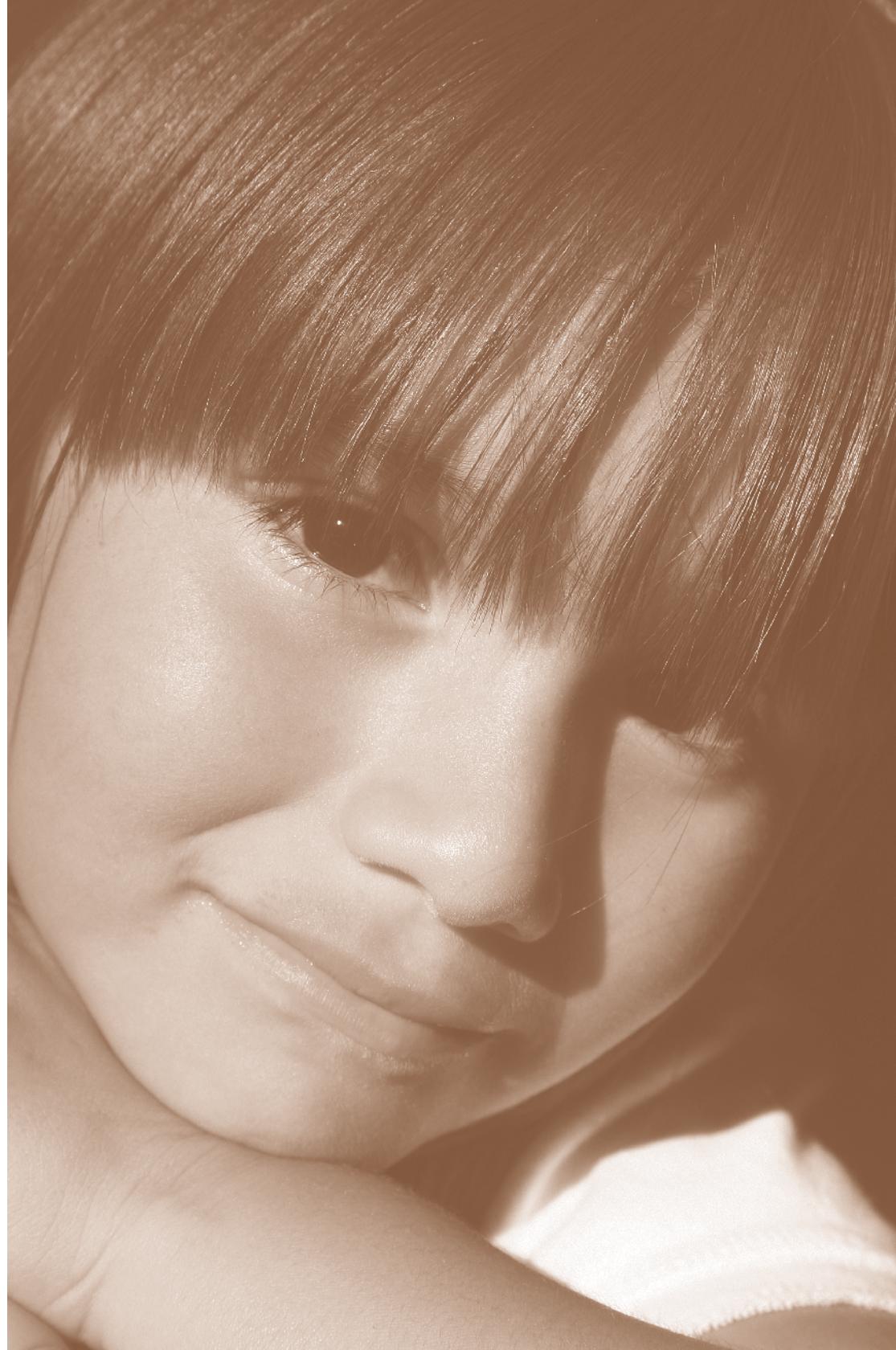
FINANCIAL EFFICIENCY

For every **\$1** donated to ChildSafe,

82¢ goes directly towards client services.



Programs & Services **82%**
Administration **13%**
Fundraising **5%**





“Everyone is so calm and easy to talk to.”

“They helped me understand that it wasn’t my fault.”

—CHILDSAFE CLIENT

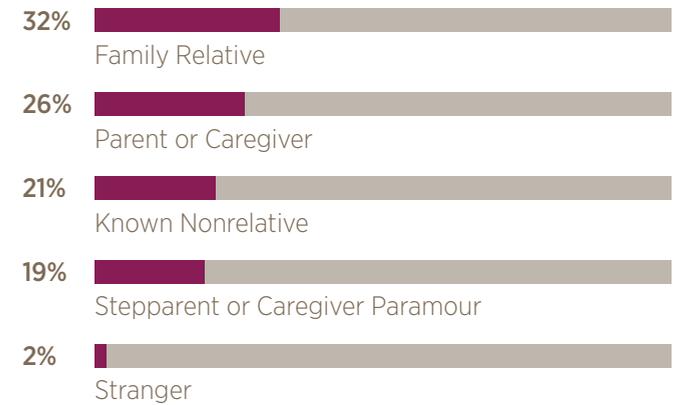


CLIENT STATISTICS

PRIMARY ALLEGATIONS OF ABUSE



PERPETRATOR’S RELATIONSHIP TO CHILD



COMMUNITY ENGAGEMENT

- **\$225,000** donated items such as snacks, clothes, toiletries, books, and coping kits
- **8** interns from higher learning institutions such as: The University of Texas at San Antonio, Trinity University, The University of the Incarnate Word, Texas A&M University at San Antonio, and The University of Texas at Austin gained valuable work experience

IMPACT INFORMATION

- **95%** of families receiving services reported satisfaction with the effectiveness of family support services
- **66%** of ChildSafe's clients reported improvement in their well-being at the end of their treatment plan
- Our survey results show how our clients' mental health has been impacted by COVID-19. Throughout the year, client results improved when COVID-19 cases decreased and families resumed activities outside the home. Client results decreased when COVID-19 cases increased and families spent more time in their homes being fearful, disconnected, and isolated.



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René Wilhite, *Chief Financial Officer*

Thank you to our generous supporters who help strengthen our ability to treat and prevent child abuse in Bexar County. Because of your support, more than 5,500 children and their families were able to seek safety, justice, and healing in 2020–21.

PIVOTAL GIFTS

GIFTS OF \$100,000 AND ABOVE

Baptist Health Foundation of San Antonio
City of San Antonio
H-E-B Tournament of Champions
Kronkosky Charitable Foundation
Methodist Healthcare Ministries
The Najim Family Foundation
The Nancy Hurd Smith Foundation
Valero Energy

GIFTS \$25,000 – \$ 99,999

Elizabeth Huth Coates Charitable Foundation of 1992
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The Brown Foundation
The Greehey Family Foundation
Valero Energy Foundation
Wayne and JoAnn Moore Charitable Foundation
**capital campaign gifts*

PUBLIC PARTNERS

Children’s Advocacy Centers of Texas, City of San Antonio, Bexar County, State of Texas Health and Human Services, Office of the Texas Attorney General, Office of the Texas Governor, University Health System, federal grants, Victims Assistance Grants, and Victim of Crimes Act. All are essential supporters of ChildSafe’s mission.

MULTIDISCIPLINARY PARTNERS

ChildSafe facilitates a team comprised of City and County law enforcement agencies, Child Protective Services, Bexar County DA’s Office, and health partners who collaborate to provide optimized services, investigations, and public awareness, to ultimately create a safer environment for children in Bexar County.

SPECIAL THANKS

Thank you to our capital campaign donors who have made our healing campus possible for the most vulnerable children in our community for decades to come. To learn about making a capital campaign gift, contact Kim Abernethy at Kima@ChildSafe-SA.org or 210-573-2080.

We are grateful for our People of Courage Donors who serve as ambassadors for child survivors of abuse by increasing community awareness, promoting prevention, and giving generously to make ChildSafe’s services possible. To learn more about People of Courage, visit www.childsafe-sa.org/people-of-courage.

Thank you to everyone who helped raise funds or made gifts to ChildSafe through Big Give, National Child Abuse Prevention Month in April, social media, and workplace giving. Together, your donations make a significant impact in the lives of the children and families we serve.

*To volunteer or make an in-kind gift, email
LindseyH@ChildSafe-SA.org or call 726-200-9226.*



ChildSafe

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www.ChildSafe-SA.org